

Water meter test

Request a test on your water meter

Please complete and return this form to
Post: Watercare, Private Bag 94010, Auckland 2241
Email: info@water.co.nz
Phone: (09) 442 2222 Website: www.watercare.co.nz

Important information

Water meter tests are performed by meter experts from an independent company. Please complete separate forms for each water meter. You can email this form to info@water.co.nz with the subject line 'Water meter test', or post it to the address above. Please provide proof of identification with this form, e.g. copy of driver's licence.

Please complete all sections of this form

1. Your relationship to the property

- Owner
 Authorised tenant
 Authorised agent

Please note, unauthorised tenants or agents cannot apply for a water meter test. Visit www.watercare.co.nz for more information about authorising tenants and agents.

2. Your details

First name Last name

Company (if applicable)

Watercare account number -

Meter number of the water meter you would like us to test

You can find your meter number on the back of your water bill, under 'consumption details'

Reason for requesting a meter test

3. Property details

Legal property address (site address where the test will happen)

Street number Street name

Suburb Postcode

- Front lot
Property type Rear lot on a jointly-owned access way
 Rear lot on a separate driveway

continued >>>

Onsite contact

First name

Last name

Company (if applicable)

Email

Phone

Mobile

4. Property access

Are there any factors that would prevent us from accessing the meter, e.g. dogs or other animals on the property, locked gates, etc?

Yes

No

If yes, please specify:

5. Fees and payment

If the test finds the meter is accurate to +/-3%, the charge for the test will appear on the next bill. For our fees see www.watercare.co.nz and search for 'domestic charges'. If the meter is faulty, we will replace it free of charge.

Authorisation

I declare that this information is true and correct. I am authorised to request a test of the water meter in the name of the legal owner and in doing so, accept the terms and conditions of Watercare's customer contract.

I understand that if the test finds the meter is accurate to +/-3%, the charge for the test will appear on the next bill.

Name

Signature

Date

DD / MM / YYYY

Privacy

We may use this information to process your application, update our records or help improve our services. We will not disclose it unless required by law. You have the right to access your information, and you can ask us to correct any errors.

For office use only

Application number

Lodgement date

DD / MM / YYYY

Service request number

Issue date

DD / MM / YYYY

Work order number

Issue date

DD / MM / YYYY

Applicant's name approved

Applicant's signature approved